

230V VARIABLE SPEED INGROUND PUMP POOL ITEM #75011/75012/75013



OWNER'S MANUAL AND SAFETY INSTRUCTIONS

SAVE THIS MANUAL.KEEP THIS MANUAL FOR SAFETY WARNINGS,PRECAUTIONS,ASSEMBLY, OPERATION,INSPECTION,MAINTENANCE AND CLEANING PROCEDURES.WRITE THE PRODUCT'S SERIAL NUMBER ON THE BACK OF THE MANUAL,OR THE MANTH AND YEAR OF PURCHASE IF PRODUCT HAS NO SERIAL NUMBER.

FOR QUESTIONS,PLEASE CALL CUSTOMER SERVICE: 909.628.0880

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SAFETY WARNINGS

WARNING

Read all safety warnings and instructions. Failure to follow the warnings and instructions may result in injury and/or property damage. Save all warnings and instructions for future reference.

The warning and safety instructions in this manual are not meant to cover all possible conditions and situations that may occur. Common sense, caution and care must be exercised when operating or cleaning tools and equipment. Always contact your dealer, distributor, service agent or manufacturer about problems or conditions you do not understand before operating the product.



Installed units intended for use on 15 or 20 ampere, 125 through 240 volt, single phase branch circuits.



The unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the RESET button to restore power. If the GFCI interrupts power to the pump without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this pump. Disconnect the pump and have the problem corrected by a qualified service representative before using.



To reduce the risk of electrical shock, replace damaged, broken, cracked, missing, or not securely attached suction outlet components immediately. An improperly attached suction outlet may cause severe injury and/or death due to body suction entrapment, hair entrapment, mechanical entrapment, evisceration, limb entrapment.

DANGER

Hazardous pressure. Air trapped in the system can cause the filter lid to blow off, resulting in death, serious injury, or property damage. Always release all air from the system before operating or servicing the pump.

DANGER

Trapped air in system can cause the filter lid to be blown off, which can result in death, serious personal injury, or property damage. Be sure all air is out of the system before operating.



To reduce the risk of electrical shock, replace damaged cord immediately.



Risk of Electric Shock. Connect only to a branch circuit protected by a ground-fault circuit-interrupter (GFCI). Contact a qualified electrician if you cannot verify that the circuit is protected by a GFCI.



Always disconnect power to the pool pump at the circuit breaker before servicing the pump. Incorrectly installed equipment may fail, causing severe injury or property damage. The pump is capable of high flow rates. Be careful when installing and programming to limit pumps performance potential with questionable or old equipment.



To reduce the risk of property injury or damage, do not attempt to change the backwash (slide, full flow or multiport) valve position with the pump running.

SAFETY WARNINGS



To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.



To minimize the risk of severe injury or death, the filter and/or pump should not be subjected to the piping system pressurization test.



Do not store pool chemicals near your equipment. Chemical fumes and spills can weaken pool/spa equipment. Corrosion can cause filters and other equipment to fail, resulting in severe injury or property damage.



Failure to keep suction outlet components clear of debris, such as leaves, dirt, hair, paper and other material can result in an increased potential for suction entrapment. Do not start pump dry! Running the pump dry for any length of time will cause severe damage and will void the warranty.



Do not install beneath the skirt of a hot tub. The pump requires adequate ventilation to maintain air temperature at less than the maximum ambient temperature rating listed on the motor rating plate.



This pump is for use with permanently installed pools and may also be used with hot tubs and spas, if so marked. Do not use with storable pools. A permanently installed pool is constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it may be readily disassembled for storage and reassembled to its original integrity.



Do not install within an outer enclosure or beneath the skirt of a hot tub. The pump requires adequate ventilation to maintain air temperature at less than the maximum ambient temperature rating listed on the motor rating plate.



Never use pool or spa if any suction outlet component is damaged, broken, cracked, missing, or not securely attached.



Danger indicates a dangerous situation, if not avoided, may result in death or serious injury. WARNING indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



WARNING indicates a hazardous



CAUTION indicates special instructions not related to hazards

PRODUCT INFORMATION

PUMP INTRODUCTION

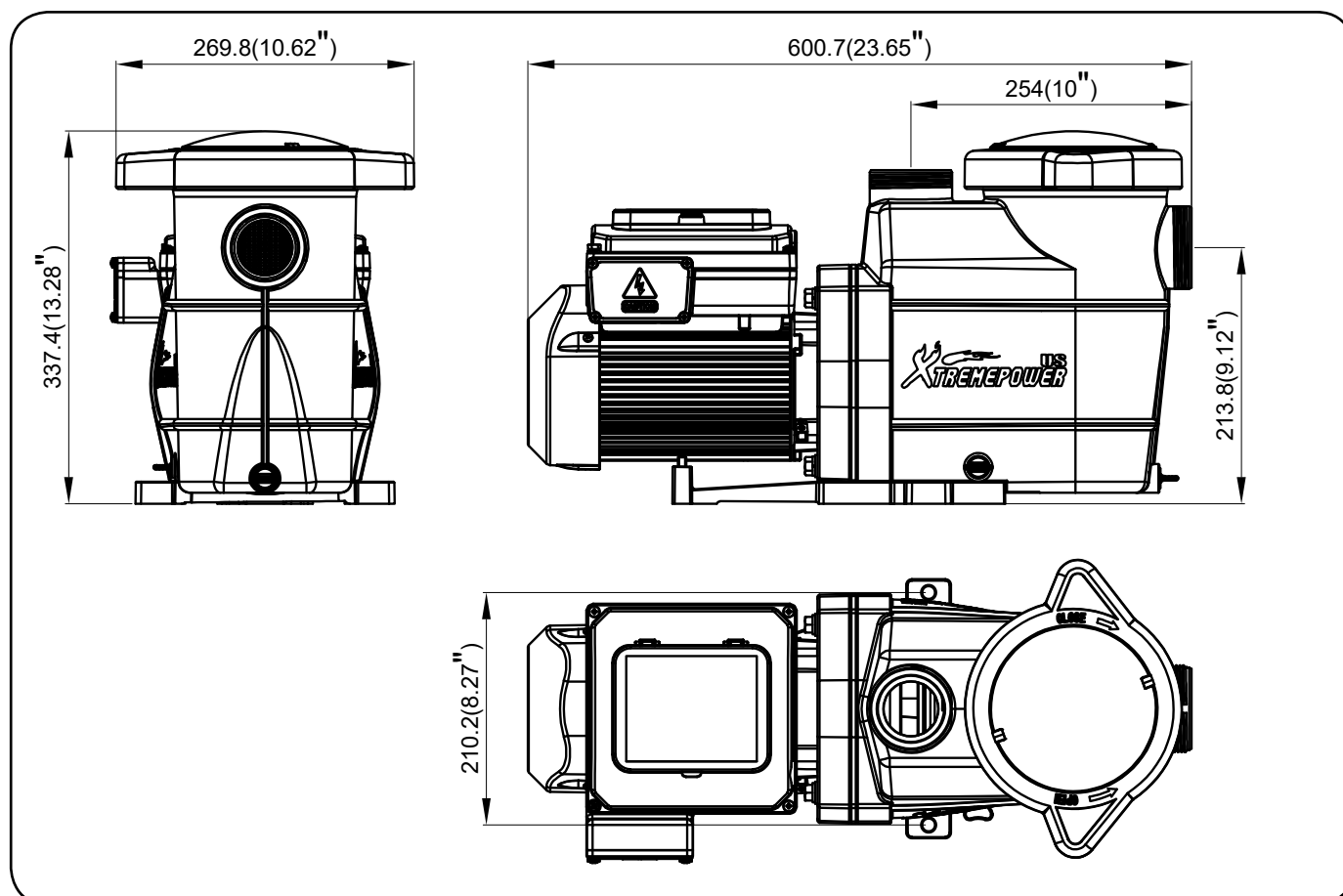
Congratulations on purchasing your new Variable Speed Pump. This manual provides proper installation, operation and maintenance for the Variable Speed Pump, save these instructions. This pump uses a quiet TEFC motor for energy-efficient, you can select speeds from 450-3450 RPM. Operate at low speed costs, lower noise levels and reduces greenhouse emissions.

Technical Specifications

Model Specification

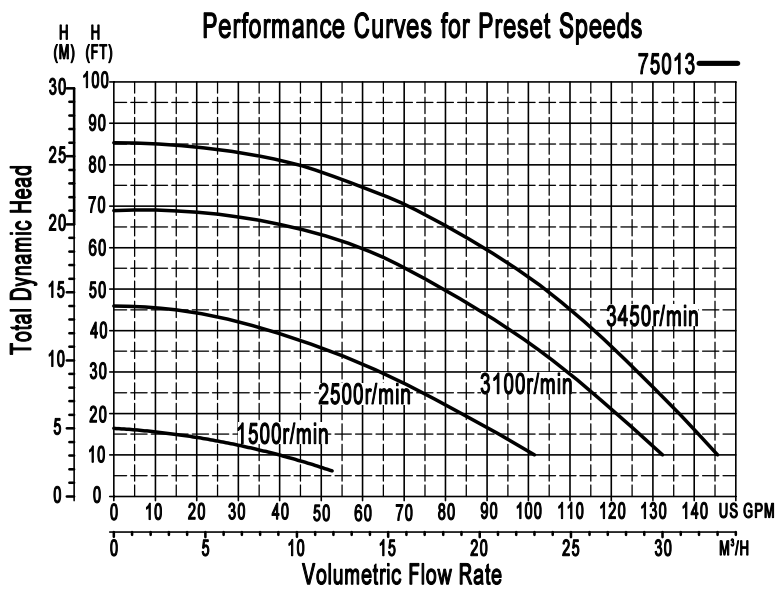
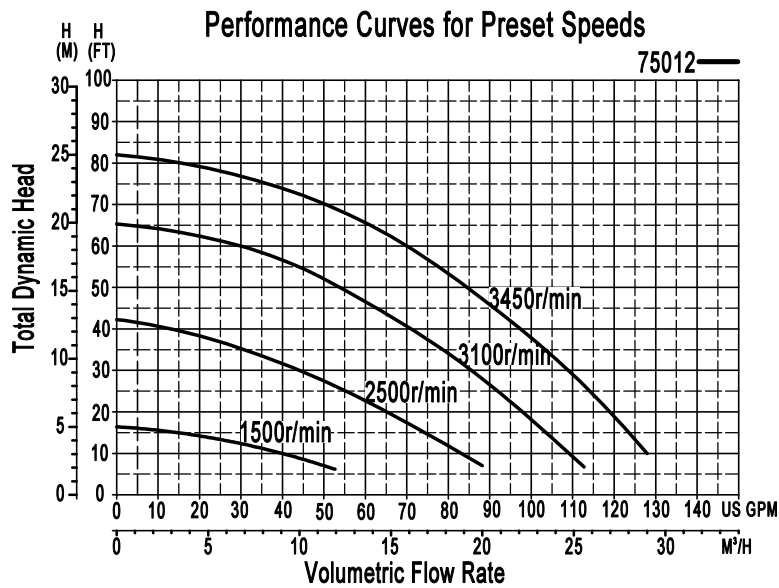
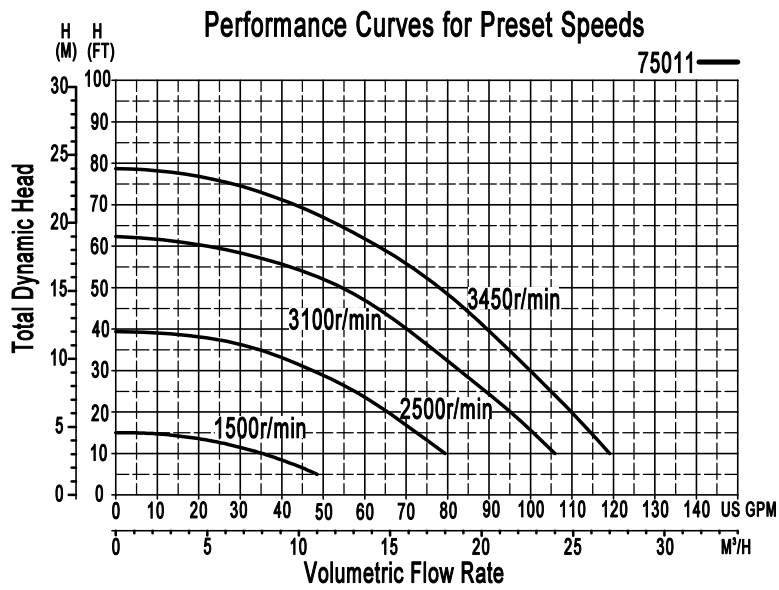
Overall Ratings			
Model	75011	75012	75013
Input Voltage	230 Vac		
Input Frequency	Single phase, 50 or 60 Hz		
Input Current	7A	8A	10A
Maximum Continuous Load	1.7HP	2.0HP	3.0HP
Speed Range	450-3450 RPM		
Environmental Rating	NEMA Type 3		
Port Size	2" x 2"		
Pipe	2" to 1.5"		

Pump Dimensions



PRODUCT INFORMATION

Pump Performance Curves



INSTALLATION

Electrical Requirements

FOR YOUR SAFETY

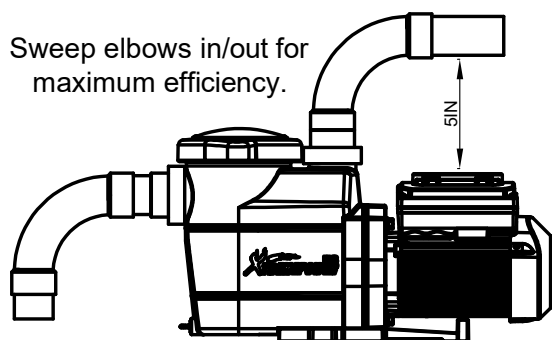


This Pump must be installed by a qualified pool professional or licensed or certified electrician and must conform to National Electrical Code all national, state, and local codes. Before installing this product, read and follow all warning notices and instructions that accompany this product. Failure to follow warning notices and instructions can result in property damage, personal injury, or death.

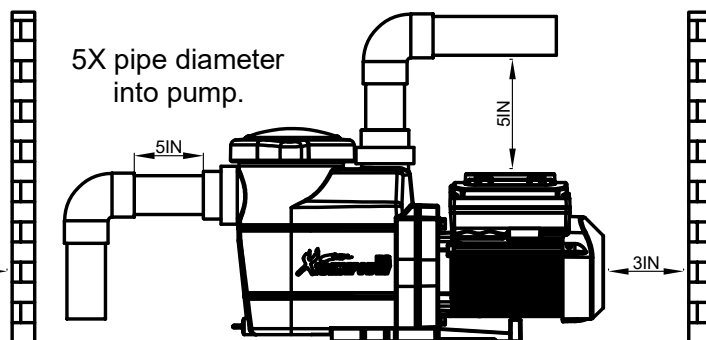
Turn OFF the power supply before installing or servicing pump. Before installing the pump, open the carton and check the pump for concealed damage, for example, dents, a broken base, cracks etc. If any damage is found, please contact the original purchasing shop.

INSTALLATION – PLUMBING

- Install the pump as close to the pool or spa as possible to minimize suction lift and friction loss.
- The suction pipe length should be kept as short and straight as possible.
- Avoid installing the pump more than 5 feet (1.5 m) above the water level unless specifically designed for that application.
- Use pipe size equal to or larger than the pump inlet (2") to prevent flow restriction.
- Install a minimum of 5 times the pipe diameter of straight pipe before the pump inlet for optimal performance.
- Ensure all suction connections are airtight to prevent air leaks and loss of prime.



Best Install



Good Install

INSTALLATION

Wiring

NOTE: This pump is designed for 230V residential use only, single phase input power. Connection to the wrong voltage, or use in other application may cause damage to equipment or personal injury.

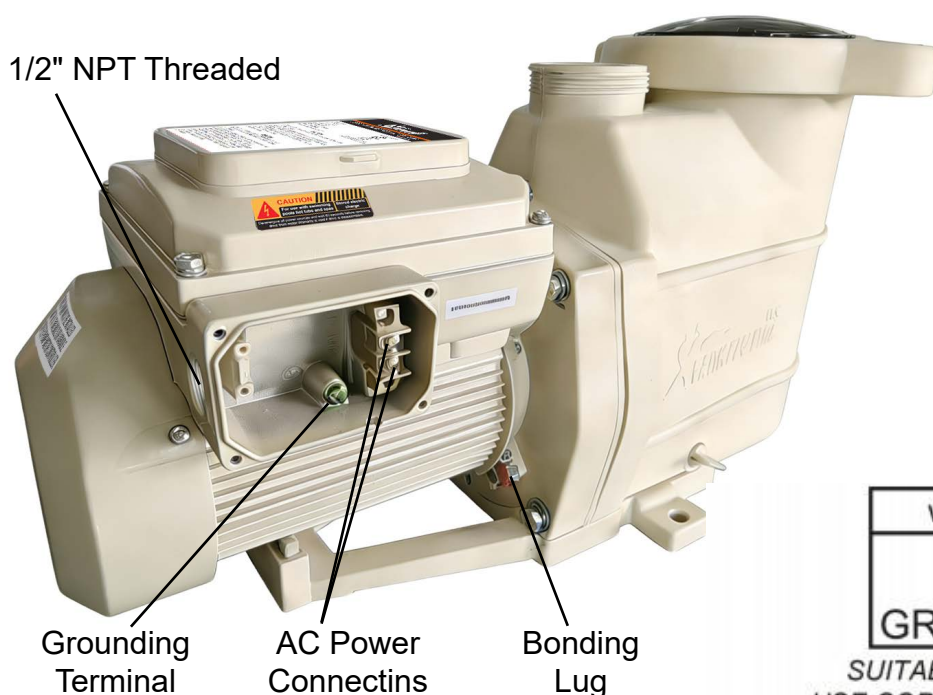


- The pump shall be installed follow the National Electrical Code and any local code.
- Make sure connect to correct voltage 230Vac.
- All electrical connections are tight and clean.
- Before wiring the pump, make sure that all circuit breakers and switches are turned off. After disconnecting the power to the pump, be sure to wait six (6) minutes before turning on or servicing the drive.

Bonding and Grounding

The pump must be installed in accordance with the National Electrical Code all national, state and local codes. Connect the electrical service ground using the green ground terminal. To reduce the risk of a current, the pump motor must be bonded to all metal parts of the swimming pool, conduit within 5 ft. (1.5 m) of inside walls. Use a solid copper bonding conductor not smaller than 8 AWG. For Canada requires a solid copper bonding conductor 6 AWG or larger.

The pump should be permanently connected to either a circuit breaker, 2-pole timer or 2-pole relay. If AC power is supplied by a GFCI circuit breaker, use a dedicated circuit breaker that has no other electrical loads. Connect the pump permanently to a circuit. Make sure no other lights or appliances are on the same. The field wiring compartment has a 1/2" NPT threaded conduit port for the liquid tight fitting. The bonding lug should be used to bond the motor frame to the equipment pad.



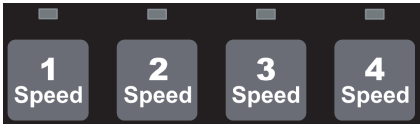
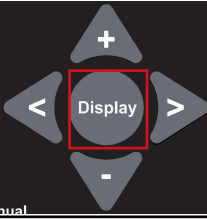
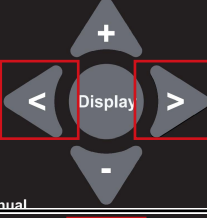
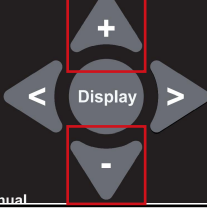
wiring diagram			
Line---	Φ L1	L	
Line---	Φ L2	N	
GRD---	●	US	EU

SUITABLE FOR FIELD WIRING
USE COPPER CONDUCTORS ONLY
USE SOLID WIRE #8 AWG IN USA AND #6 AWG IN
CANADA FOR BONDING

OPERATION

PANEL OVERVIEW



	Start/stop Button	Used to Start and stop the pump. When the pump is stopped and the LED is not illuminated, the pump is unable to run from any type of input.
	Speed Buttons	Used to Select the run speed desired. The LED above the speed Buttons will illuminate when that speed is selected or is currently running. A flashing LED indicates is active on that speeds channel.
	LED indicators	Speed-current running speed time-current time Duration-remaining time at current running speed Watts-watts currently consumed
	Mode select Button	choose manual and schedule
	Quick Clean Button	Used to run a selected speed and duration programmed for Quick Clean. When the LED is illuminated the Quick Clean schedule is active.
	Display Mode LED Indicators	An illuminated LED indicates the information being displayed on the screen at any specific point. A flashing LDE indicates that the parameter is currently being edited.
	Display Button	Used to toggle between the different available display modes. This button is also used to set the 24-hour clock and screen resolution.
	<" and ">" Arrows	Choose between a 12 or 24 hour time format.
	"+" and "-" Arrows	Used to make on screen adjustments to the pump settings. The "+" arrow increases the value of a given setting, while "-" decreases the value of a given setting. Pressing and holding down either arrow button will increase or decrease the incremental changes faster.

Priming Program

The installer should set the priming speed to be sufficient for priming the pump from a fresh install, but not so fast that there is a substantial waste of energy. The time the pump needs to achieve prime can change based on local environmental conditions such as water temperature, atmospheric pressure, and your pool's water level. All of these things should be taken into consideration when setting the priming speed.

This feature is disabled by default. To enable priming program:

- Ensure the pump is in STOP mode by cycling the START/STOP button until the red LED above it is not lit.
- Long press DISPLAY button for 6 seconds to enter the priming settings.
- While in this menu, use the < and > arrows to cycle between options.
- The default priming speed is 3400 RPM. Use the + and - arrows to set this to your desired speed between 2000-3450 RPM.
- The default duration is 0 minutes which means this feature is disabled. Set duration more than 0 minutes to activate this feature.
- Use the + and - arrows to set this to your desired duration between 0-10 minutes.
- Long press DISPLAY button for 3 seconds to save the settings.

Clock Set

When the pump is first installed, it is necessary to set the clock. It must be based on a daily schedule set by the user.

ATTENTION: Below Steps 1-4 are used for Schedule Mode and Manual Mode. Step 5 is only used for Schedule Mode. If the power goes out, the controller retains a memory of settings for next 24 hours. The clock have to be re-set again if the power is out more than 24 hours. Otherwise, the program will automatically run at speed 1 and start to blink.

Setting The Clock:

1. When power is applied to the pump, the Time LED light will begin blinking and you must press the display button.

within 5 seconds to enter the clock setup mode. (If Display button is not pressed within 5 seconds, you may press "<" and ">" together for 3 seconds to begin again. The time LED light will begin blinking. Quickly press the Display button within 5 seconds to enter the clock setup mode.)

2. Pressing the arrows to choose between a 12 or 24 hour time format.

3. Pressing the "+" and "-" buttons to change the displayed time to the correct time of day. In the 12 hour time format AM/PM will display in the bottom left corner.

OPERATION

4. To exit the clock setup mode, press and hold the Display button until the TIME light goes out. The clock is now set. In Schedule mode, Press START and allow pump to run on Default Schedule for at least one OFF-ON cycle. If motor does not start, press any speed button.

Default Schedule

SPEED 1 duration =2 hours	3000 RPM
SPEED 2 duration =10 hours	1500 RPM
SPEED 3 duration =2 hours	2500 RPM
SPEED 4 duration =4 hours	1000 RPM

Press Start/Stop button and LED is on for pump to run.

SPEED 1 is set to begin at 8:00am and run at 3000 RPM for 2 hours. When SPEED 1 is complete the pump immediately begins running the default SPEED 2. SPEED 2 is factory default to 1500 RPM and will last for 10 hours. When SPEED 2 has completed its run the pump will run SPEED 3 at 2500 RPM for a duration of two hours. When SPEED 3 has completed its run the pump will run SPEED 4 at 1000 RPM for a duration of four hours.

After 18 hours of run time and completing its run of SPEED 4, the pump will enter a paused state for the next 6 hours. The pump will restart at 8:00am every morning and go over the default schedule again. Except for default schedule, custom schedule is also available.

Custom Schedule and Quick Clean

To customize the run schedule for your Variable Speed Pump, the pump must be stopped. Be sure that the **Start/Stop** button LED is not illuminated.

Programming a Custom Schedule:

When programming, the LED light next to the parameter ("Speed", "Time" and "Duration") you are setting will blink.

1. Stop the pump if it is running by pressing the **Start/Stop** button.
2. Press the **"1"** button. The LED above the selected SPEED will begin to blink and the "Speed" parameter LED will blink while editing. See **Figure 1**.
3. Use the **"+"** and **"-"** arrows to adjust the speed in RPM for SPEED 1. Speed is adjusted up or down by increments of 10 RPM.
4. Press the **"1"** button again and the display will change to SPEED 1 start time. The "Time" parameter LED will begin to blink. See **Figure 2**.
5. Use the **"+"** and **"-"** arrows to adjust the daily start time for SPEED 1.
6. Press the **"1"** button again and the display will change to SPEED 1 duration. The "Duration" parameter LED will begin to blink. See **Figure 3**.
7. Use the **"+"** and **"-"** arrows to adjust the duration for SPEED 1 in hours and minutes. The duration parameter is adjusted in 1 minute increments.
8. Pressing the **"1"** button will continue to cycle through these parameters, but the changes are immediately saved as they are adjusted.
9. Press the **"2"** button. The LED above SPEED 2 will begin to flash and the corresponding parameter LED will flash

OPERATION

10. Use the “+” and “-” arrows to adjust the speed in RPM for SPEED 2.
11. Press the “2” button again and the display will change to SPEED 2 duration.
SPEED 2 and 3 do not have a start time, as they begin their duration immediately after the previous SPEED finishes.
12. Use the “+” and “-” arrows to adjust the duration for SPEED 2 in hours and minutes.
13. Repeat steps 9-12 to program SPEEDS 3-4, same procedures for QUICK CLEAN.
Remember that the duration allowed for SPEED 3 will be limited to the remaining time in a 24 hour day. Any time in the 24 hour day not programmed into SPEEDs 1-4, the pump will remain in a stationary state. [SPEED 1 + SPEED 2 + SPEED 3 +SPEED 4 <24 Hours]
14. Press the **Start/Stop** button and ensure the LED is lit. The pump is now on and will run the custom user-programmed schedule.

If the pump has been stopped via the **Start/ Stop** button, the pump will not run until the pump is turned back on by the **Start/Stop** button. If the **Start/Stop** LED is illuminated then the pump is on and will run the programmed schedule.

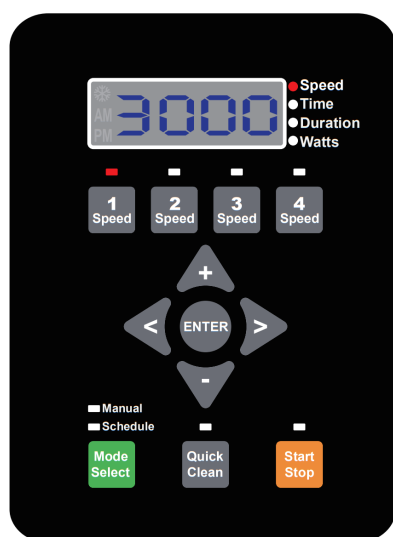


Figure 1 Setting Speed

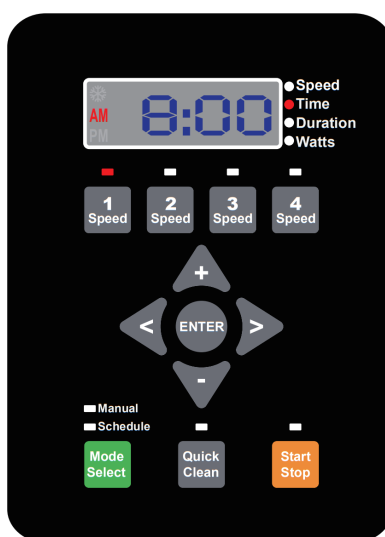


Figure 2 Setting Speed



Figure 3 Setting Speed

NOTE: When set schedule duration, priorities for SPEEDS are follows: SPEED 1 -> SPEED 2 -> SPEED 3 ->SPEED 4.

Example:

Starting Schedule (Before Adjustment)

SPEED 1 duration = 18 hours

SPEED 2 duration = 2 hours

SPEED 3 duration = 2 hours

SPEED 4 duration = 2 hours

If the user reprograms SPEED 1 to run for 22 hours, SPEED 2 (lower priority speed) will automatically adjust to a 1 hour duration and SPEED 4 (lowest priority speed) will adjust to a 0 hour duration. End Schedule (After Adjustment)

SPEED 1 duration = 22 hours

SPEED 2 duration = 1 hour

SPEED 3 duration = 1 hour

SPEED 4 duration = 0 hour

NOTE: The total program duration is always shorter than 24 hours.

Freeze Protection Program

This pump comes equipped with an automatic freeze protection circuit that will power the pump on if surrounding air reaches the freeze protection temperature setting. The circuit provides continual, moderate flow through plumbing to protect pool equipment.

This pump is equipped with an automatic freeze protection feature:

This feature is disabled by default. To enable Freeze Protection.

1. Ensure the pump is in STOP mode by cycling the **START/STOP** button until the red LED above it is not lit.

2. Press and hold the **+** and **-** arrows simultaneously to enter the freeze protection settings.

The default freeze protection speed is 1000 RPM.

3. Use the **+** and **-** arrows to set this to your desired speed between 750-3450 RPM.

4. Next, use the **➤** arrows.

The default freeze protection duration is 0:00.

5. Next, use the **+** and **-** arrows to set the duration in hours the pump runs once freeze protection is triggered. Set duration to 1:00 to activate freeze protection.

6. Next, use the **➤** arrows.

The default freeze protection temperature is 40°F.

7. Lastly, use the **+** and **-** arrows to set the activation temperature between 40°F and 50°F.

The MODE **SELECT** button will cycle between Fahrenheit or Celsius.

While in this menu, use the **◀** and **➤** arrows to cycle between options.

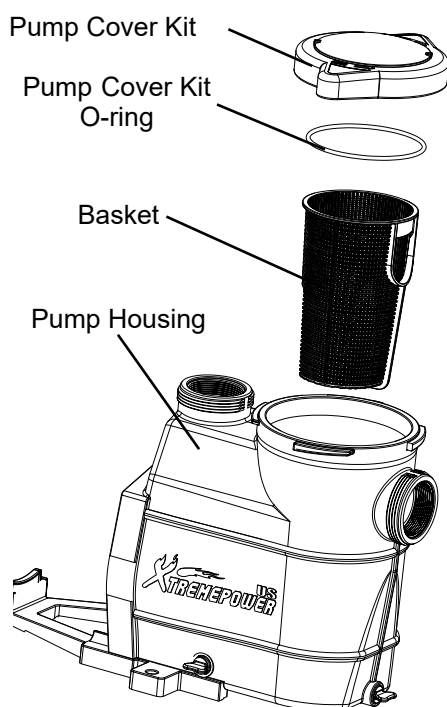
8. Long press **DISPLAY** button for 3 seconds to save the settings.

The freeze protection minimum activation temperature is 40°F due to the pump's proximity to the warmer pool equipment pad.

MAINTENANCE

ROUTINE MAINTENANCE

This pump requires little or no service, only routine maintenance needed is to keep the basket clean, inspect basket once a week. When cleaning the basket, inspect o-ring or other damage and replace it if necessary.



- Turn off power and release pressure from the system.
- Inspect the pump basket for debris and remove it. Replace the basket if it is cracked.
- Loosen the suction inlet hose or piping.
- Turn the clear lid nut anti clockwise to release by hand and lift the clear lid up.
- Remove the basket back and fill the pump pot and volute up to the inlet port with water.
- Clean the clear lid, o-ring, and sealing surface of the pump of any debris.
- Verify that all valves have been returned to the proper position for normal operation.
- Turn ON the power to the pump.

MAINTENANCE SCHEDULE

Weekly:

- Inspect and clean pump basket

Monthly:

- Check O-ring condition
- Inspect for leaks

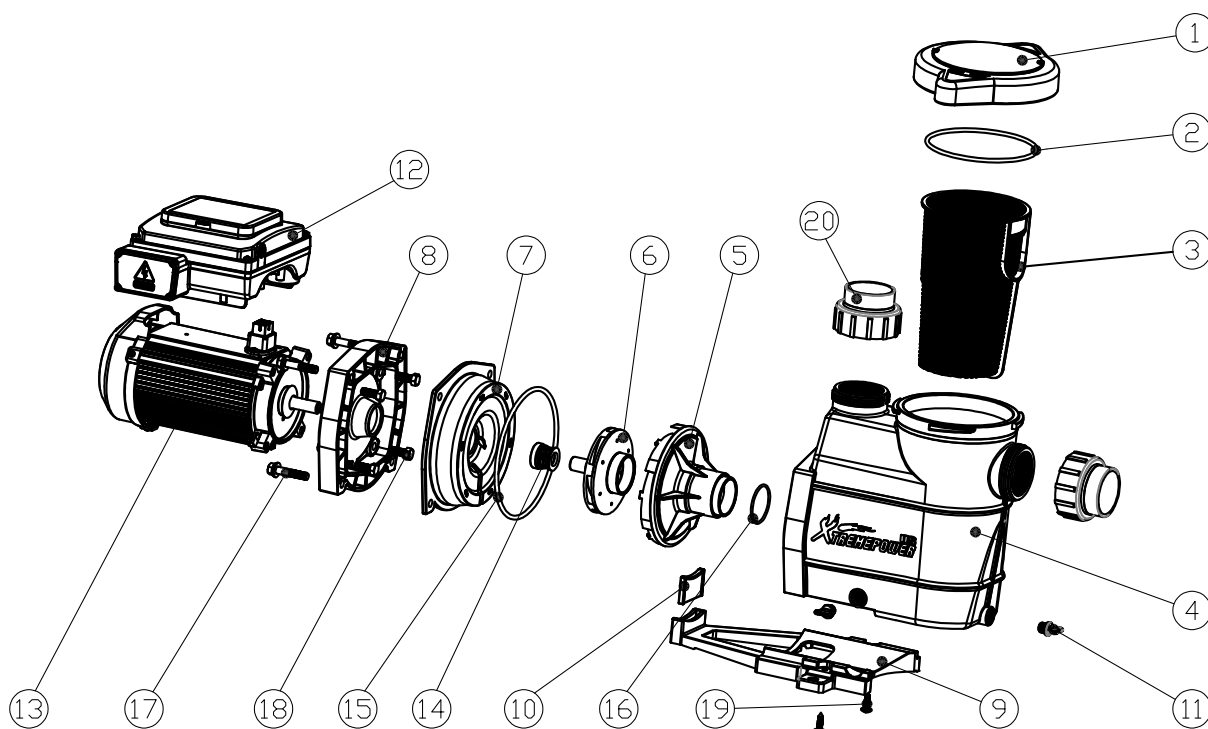
Every 6 Months:

- Inspect electrical connections
- Check for vibration or noise

Annually:

- Inspect seals and replace if needed

PARTS INFORMATION



Ref. No.	Part No.	Description	Qty.
1	75011-PCK	Pump cover Kit	1
2	75011-CO	Pump cover Kit O-ring	1
3	75011-B	Basket	1
4	75011-SH	Pump Housing	1
5	75011-D	Diffuser	1
6	75011-IA	Impeller for 75011	1
6a	75012-IA	Impeller for 75012	1
6b	75013-IA	Impeller for 75013	1
7	75011-SP2	Seal Plate	1
8	75011-MP	Mounting Plate	1
9	75011-MF	Mounting Foot	1
10	75011-SF	Supporting Foot	1
11	75011-DPG	Drain Plug with O-ring 2pcs	1
12	75011-MD	Motor Drive for 75011	1
12a	75012-MD1	Motor Drive for 75012	1
12b	75013-MD	Motor Drive for 75013	1
13	75011-MD	1.7HP Motor 75011	1
13a	75012-M	2HP Motor 75012	1
13b	75013-M	3HP Motor 75013	1
14	75011-SA	Seal Assembly	1
15	75011-SPO	SealPlate O-ring	1
16	75011-DO	Diffuser O-ring	1
17	75011-HCS	Housing Cap Screw kit (3/8-16X2 4pcs)	1
18	75011-MCS	Motor Cap Screws kit (3/8-16X1 4pcs)	1
19	75011-MPS	Mounting Foot Screws kit (ST6.3X25 2pcs)	1
20	75011-UCK	1.5" and 2" Union Connector Kit	1

TROUBLESHOOTING

Error Code

The screen will display error codes once the pump encounter problems and stop running. When error codes occur, un-plug the pump power cord to shut down the pump, wait for the LED lights to go out. Reconnect the power supply to the pump. Troubleshooting is required if the error code appear again. Details error code and troubleshooting description list in below table.

Error Code	Description	Possible Cause	Solution
E-01	Inverter Unit Protection	Hardware failure, overcurrent	Disconnect the controller from the motor, then power on and run the controller alone.If the alarm still occurs, the controller has a hardware fault.If the controller runs normally, inspect the motor and motor connecting cables for faults.Contact your distributor to replace damaged parts.
E-02	Acceleration over current	Too short acceleration/ deceleration time, sudden load change, motor locked rotor.	Extend the acceleration and deceleration time; check whether the load is stuck; inspect the interphase insulation of the motor.
E-03	Deceleration over current	Too short acceleration/ deceleration time, sudden load change, motor locked rotor.	Extend the acceleration and deceleration time; check whether the load is stuck; inspect the interphase insulation of the motor.
E-04	Deceleration over voltage	Too short acceleration/ deceleration time, sudden load change, motor locked rotor.	Extend the acceleration and deceleration time; check whether the load is stuck; inspect the interphase insulation of the motor.
E-05	Acceleration over voltage	Too short deceleration time (excessive regenerative energy), power supply voltage fluctuation.	Check if the input voltage is out of limit; measure the DC bus voltage to confirm whether it is within the range of 380VDC $\pm 10\%$.
E-06	Deceleration over voltage	Too short deceleration time (excessive regenerative energy), power supply voltage fluctuation.	Check if the input voltage is out of limit; measure the DC bus voltage to confirm whether it is within the range of 380VDC $\pm 10\%$.
E-07	Constant speed over voltage	Too short deceleration time (excessive regenerative energy), power supply voltage fluctuation.	Check if the input voltage is out of limit; measure the DC bus voltage to confirm whether it is within the range of 380VDC $\pm 10\%$.
E-08	Under voltage fault	Momentary power failure, insufficient input voltage (normal voltage should be above 200VAC), abnormal voltage detection circuit.	Check the stability of the input power supply.

TROUBLESHOOTING

Error Code	Description	Possible Cause	Solution
E-09	Motor Overload	The drive fails to control the rotation of the motor shaft.	Inspect the impeller, guide vane, shaft seal and motor for faults or jamming.
E-10	Drive Overload	The drive fails to start the motor.	Inspect the impeller, guide vane, shaft seal and motor for faults or jamming.
E-11	Phase loss at input side	Open circuit of one motor phase (broken U/V/W wiring).	Contact your distributor for maintenance.
E-12	Phase failure at output side	Output phase loss of the drive (broken U/V/W wiring).	Contact your distributor for maintenance.
E-14	IPM Module overheating	Damaged cooling fan, blocked air duct, excessively high ambient temperature.	Clean the air duct; replace the cooling fan; check the ambient temperature and verify against the motor nameplate parameters (Max. 50°C / 122°F).
E-16	Communication fault	Broken communication cable or electromagnetic interference.	Check the communication wiring inside the controller.
E-17	Current detection fault	Abnormal current detection chip or faulty detection circuit.	Contact your distributor to replace relevant components.
E-24	Inverter hardware fault	Damage to the control board, drive board or internal circuit; direct short circuit of the motor.	Disconnect the controller from the motor, then power on and run the controller alone. If the alarm still occurs, the controller has a hardware fault. If the controller runs normally, inspect the motor and motor connecting cables for faults. Contact your distributor to replace damaged parts.

Fail to start

- **No display**

Check that all electrical switches are on. Ensure the circuit breakers are properly set. Check if timer is set properly. Check motor wiring at terminals.

- **Pump shaft locking**

Check that the pump can be rotated by hand and remove any blockage.

- **The pump shaft is damaged**

Replace the motor or the bearing

Pump Fault

- **The pump does not start, leak, too much air**

Check the suction pipe and pump lid on any suction gate valve. Secure the cover to the pump filter tank and ensure that the cover gasket is in place. Check the water level to ensure that the skimmer is not inhaling the air.

- **The pump does not start up or has insufficient water flow**

Ensure that the suction lines, pumps, filters, and pump volute are filled with water. Make sure that the valves in the suction line are working and open (some systems have no valves). Check the water level to ensure that there is water through the skimmer.

Pump filter basket is blocked

- **Clean the pump housing. Replace the filter basket.**

Reduced capacity

- **Air bags or suction lines leak**

Check the suction lines and pump lid on any suction gate valve. Secure the cover to the pump filter tank and ensure that the cover gasket is in place. Check the water level to ensure that the skimmer is not inhaling the air.

- **Closed impeller, pump filter plug**

Turn off the power supplied to the pump. Disassemble (see page 15, "Pump Disassembly") and remove debris from the impeller. If you cannot clear the debris, complete the following steps: Remove the left threaded screw bolts and O-ring seal. Remove, clean, and reinstall the impeller. Reassembly (see "Pump Reassembly" on page 18) Clean the suction trap.

No water flow at the pump operation

- **No water flow at the pump operation**

Check that the pump is rotating by viewing the fan on the back of the pump. If yes, check that the pump impeller is properly installed.

- **Air leakage**

Check the pipe connections and verify that they are tight.

- **Plugged or restricted pipes**

Check that the filter or suction side pipe is blocked. Check whether the discharge pipe is blocked, including partial shut-off valve or dirty pool filter.

TROUBLESHOOTING

The pump runs, then alarm and stop

- The display the fault code “Error Code”,see page 15“Error Code”

The pump is noisy

- The fan has debris**

Check the back of the pump for no dirt and debris.

The filter basket has debris Clean up with compressed air.

- There is foreign matter inside the impeller Clean the filter basket.**

- The installation is loose.**

Check the pump and pump mounting bolts for tightening. The pump shaft is damaged.

- Replace the motor or the bearings.**

SERVICING



Before servicing the pump, switch off the circuit breakers at the power source. The pump must be serviced by a professional service technician qualified in pool/spa installation. Improper installation and/or operation can create dangerous electrical hazards, which can cause high voltage to run through the electrical system.

Pump Disassembly

Tools needed:

- 3/8 inch socket or open end wrench.
- Phillips screwdriver.
- Flat blade screwdriver.

To remove and repair the motor sub assembly, follow the steps below: Press the Start/Stop button to stop the pump and turn off the pump.

1. Drain the pump by removing the drain plugs.
2. Remove the 8 bolts by using the 9/16 inch wrenches and hold the pump housing to the rear subassembly.
3. GENTLY pull the two pump halves apart, removing the rear sub-assembly.
4. To unscrew the impeller from the shaft, insert a Phillips screwdriver into the hole of the motor fan and twist the impeller counter-clockwise. **See Figure 4.**

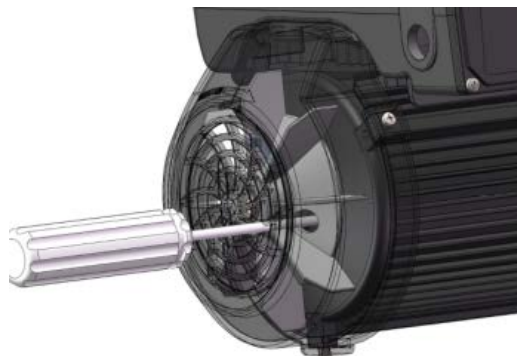


Figure 4

TROUBLESHOOTING

5. Locate the seal plate face down on a flat surface and take out the carbon spring seat.
6. Remove the graphite seal ring on the impeller shaft.
7. Clean the seal plate, seal housing, and the impeller shaft.



DO NOT run the pump dry. If the pump is run dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced. ALWAYS maintain proper water level. If the water level falls below the suction port, the pump will draw air through the suction port, losing the prime and causing the pump to run dry, resulting in a damaged seal. Continued operation in this manner could cause a loss of pressure, resulting in damage to the pump case, impeller and seal and may cause property damage and personal injury.

Pump Re-assembly

1. Using water with soap to wet the rubber boot and press seal into the seal plate when installing the replacement seal into the seal plate.
2. Reinstall the seal plate to the motor.
3. Before installing the rotating part of the seal on the impeller shaft, wet the impeller shaft with soapy water and slide the seal to the impeller shaft end. Remove the dirt from the contact surface of the seal with a clean cloth.
4. Screw in the impeller lock screw(clockwise to tighten).
Note: Insert a Phillips screwdriver into the hole of the motor fan.
5. Remount the diffuser onto the seal plate.
6. Using silicone grease to grease the diffuser quad ring and seal plate o-ring before reassembly.
7. Assemble the motor sub-assembly to the strainer pot-pump housing. Tighten the bolts until all 4 bolts are in place and finger tightened.
8. Fill the pump with water.
9. Read and follow "Priming Program" before remount the pump lid and plastic clamp.
10. Re-prime the system.

DISCLAIMER

PLEASE READ THE FOLLOWING CAREFULLY

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Record Product's Serial Number Here: _____

Note: If product has no serial number, record month and year of purchase instead.

Note: Some parts are listed and shown for illustration purposes only and not available individually as replacement parts.

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